IMPACT: International Journal of Research in Humanities, Arts and Literature (IMPACT: IJRHAL) ISSN (P): 2347–4564; ISSN (E): 2321–8878 Vol. 8, Issue 7, Jul 2020, 21–34 © Impact Journals



"STUDENT ATTITUDES TOWARDS TECHNOLOGY BASED INFORMATION SERVICES: A STUDY OF THE DHAKA UNIVERSITY LIBRARY IN BANGLADESH"

Ekrama Nasrin & Sk. Mamun Mostofa

Research Scholar, Department of Information Science and Library Management, University of Dhaka, Dhaka, Bangladesh

Assistant Professor, Department of Information Science and Library Management, University of Dhaka, Dhaka,

Bangladesh

Received: 01 Jul 2020 Accepted: 08 Jul 2020 Published: 15 Jul 2020

ABSTRACT

The main aim of this research is to ascertain the student attitudes towards technology based information services (TBIS) of Dhaka University Library (DUL) in Bangladesh. This article was sought to address the following research questions: How students of DU are taking TBIS to fulfill their need? For which purpose DU students use TBIS more? What is the lacking of DU for providing TBIS? Case study method was chosen for present study as this method is more interpretive. Research has included a mixed method for data collection and analysis. Findings of the analysis were positive. The results also showed that DUL library is enriched with different types of resources and services. The study revealed that lack of infrastructure, budget allocation, and advertise are the major challenges for TBIS in DUL in Bangladesh. In conclusion, this paper advocates that proper training, workshop and seminar can be held by DUL to introduce all information services and related technologies are the potential ways to overcome the problems for the TBIS application of DUL in Bangladesh.

KEYWORDS: TBIS, Information Services, DUL, Library Services, Bangladesh